

## STANDARDS COMMITTEE – 10TH SEPTEMBER 2008

**SUBJECT: COMPLAINTS TO THE OMBUDSMAN**

**REPORT BY: MONITORING OFFICER**

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1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action taken:-

- |     |                            |     |
|-----|----------------------------|-----|
| (a) | Planning                   | (2) |
| (b) | Social Services            | (4) |
| (c) | Housing                    | (5) |
| (d) | Leasehold Valuation Appeal | (1) |
| (e) | Disabled Access            | (1) |

2. The following complaints remain at the enquiry stage or are awaiting determination:-

- |     |                               |     |
|-----|-------------------------------|-----|
| (a) | Duty of Care                  | (1) |
| (b) | Social Services               | (3) |
| (c) | Alleged Anti-Social Behaviour | (2) |
| (d) | Housing                       | (2) |
| (e) | Planning                      | (1) |

Author: J.A. Fairfax, Members Services Manager

Consultees: D. Perking, Monitoring Officer

Background Papers:  
Correspondence from the Ombudsman